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- (6) Claims for quality defects and under warranty, including claims for compensation on warranty or quality related grounds, with the exception of claims under the law on product liability, become time-barred 12 months after delivery of the goods.
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- (9) The warranty is not applicable to programs which the purchaser has modified or with which the purchaser has in any way tampered, unless the purchaser can prove that the modification and/or change is not the cause of the defect.

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If you have questions regarding the certificate of authorisation to use DEHN + SÖHNE programs, then write to:

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